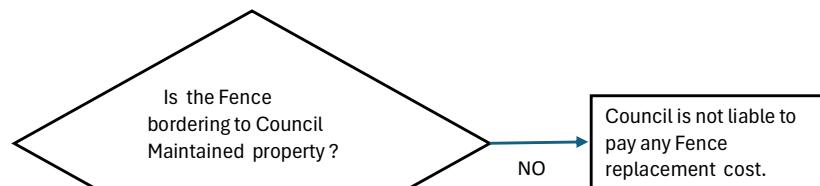


Fence Replacement Process



YES
Submit "Fencing Notice" to Customer service team at the Council

* Council will check whether the "Fencing Notice" is reasonable before proceed with anything. If yes, will follow the next steps.
* Like for like replacement will be considered.
* Council will get quotes from Contractors with the below "**minimum requirements**" (Minimum 2 quotes)
Minimum requirements:
a) Contractors need to be qualified with **She-Pre-Qual or Totika**
b) Contractors need to be professionals for Fencing works.
* Resident may also acquire quotations (Need to be complied to the "**minimum requirements**")
* Best Quote is selected & communicated with the resident. Selection criteria is the **best price** which fulfils the "**minimum requirements**".

Resident review the quote and agreed to pay 50% of the Total cost (Labour + Material)

NO → Council will not proceed with this further

YES
Resident pay the 50% total cost to the agreed contractor directly before starting the Fence

Contractor starts Fence work & complete the fence work including the removal of debris

Council pay, 50% from the Total invoice (balance) to the approved contractor