



KAWERAU DISTRICT COUNCIL

Annual Report Summary

For the Year Ended 30 June 2015



MAYOR'S MESSAGE

Welcome to Council's annual report summary for 2014/15. It was another successful year and Council continues to be in a strong financial position. We achieved an operating surplus of \$430,504 for the year compared to a budgeted deficit of \$493,100.

Council had budgeted for a deficit because it does not fund all the depreciation on some buildings (halls, library, pensioner houses, depot, swimming pool and office) which are unlikely to be replaced with similar buildings.

The reasons that Council achieved an operating surplus were:

- Reduced costs for insurance and electricity for the year of \$194k
- Lower costs for refuse disposal \$83k
- Additional revenue for capital projects and rate penalties \$86.6k
- Onepu clubrooms were vested with Council which resulted in \$422.8k of additional revenue being recognised.
- Additional interest income of \$140.8k because less was spent on renewals during the year than anticipated.

The major achievements during the 2014/15 financial year included:

- Continuation of the "Neighbourhoods of Healthy Homes" project which is improving the home environment and health for Kawerau residents.
- Successful management of a number of iconic events for Kawerau including Woodfest, King of the Mountain Race and Christmas in the Park.
- Finalist at the 2015 Local Government NZ awards for the "Neighbourhood for Healthy Homes" project.
- Over 90% of Council's performance targets were achieved and good progress was made for the targets that were not achieved.
- Completion of various asset renewal projects to ensure that Council continues to deliver high quality services to the community
- Renewal of 180 metres of Kerb and Channel in Glasgow Street as well as the replacement of the footpath and also renewing sections of footpaths in various parts of the town mostly resulting from tree root damage.
- Establishment of an Audit and Risk Committee to provide an overview of Council's financial performance and various risk mitigation measures.

The year also saw the commencement of a number of significant projects which will greatly enhance the town and benefit residents. These include:

- Construction of new swimming pool changing rooms (which is stage one of the pool redevelopment programme)
- Conversion of the Firmin Field clubrooms into an events and accommodation facility.
- Plans prepared for construction of a new museum storage and archives building in Jellicoe Court

Finally, I would like to acknowledge the ongoing contributions made by elected members and staff towards Council's achievements during the year. Also I would like to thank the residents of Kawerau for their contributions throughout the year and helping to make this a great place to live.

M J Campbell, JP
MAYOR



This Summary Annual Report was authorised by:
Russell George, Chief Executive Officer on 27 October 2015 at Kawerau.

Independent Auditor's Report

To the readers of Kawerau's summary annual report for the year ended 30 June 2015

The summary annual report was derived from the annual report of the Kawerau District Council (the District Council) for the year ended 30 June 2015. We have considered whether the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report.

The annual report included full audited statements, and the summary annual report includes summary statements. We have audited the following summary statements reported in the summary annual report on pages 5 to 17:

- the summary statement of financial position as at 30 June 2015;
- the summaries of the statement of comprehensive revenue and expense, statement of changes in equity and statement of cash flows for the year ended 30 June 2015;
- the notes to the summary financial statements that include accounting policies and other explanatory information; and
- the summary statement of service provision (referred to as the statement of service performance) of the District Council.

We expressed an unmodified audit opinion on the District Council's full audited statements in our report dated 27 October 2015.

Opinion

In our opinion:

- the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: *Summary Financial Statements*.

Basis of opinion

Our audit was carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the International Standards on Auditing (New Zealand), and in particular with the International Standard on Auditing (New Zealand) 810: *Engagements to Report on Summary Financial Statements*. These standards require us to carry out procedures to confirm whether the summary annual report contains the information necessary, and at an appropriate level of aggregation, so as not to be misleading.

The summary statements do not contain all the disclosures required for full audited statements under generally accepted accounting practice in New Zealand. Reading the summary statements, therefore, is not a substitute for reading the full audited statements in the annual report of the District Council.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary annual report so that it represents, fairly and consistently, the information regarding the major matters dealt with in the annual report. This includes preparing summary statements, in accordance with PBE FRS-43: *Summary Financial Statements*. The Council is also responsible for the publication of the summary annual report, whether in printed or electronic form.

We are responsible for expressing an opinion on whether the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report and whether the summary statements comply with PBE FRS 43: *Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interest in, the District Council.



B H Halford,
Audit New Zealand
On behalf of the Auditor-General
Tauranga, New Zealand
27 October 2015

STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the Year Ended 30 June 2015

<u>2013/14</u>		<u>Budget</u>	<u>2014/15</u>
	Revenue		
8,465,721	Rates, excluding targeted water supply rates	8,478,970	8,602,470
344,356	Subsidies and grants	329,910	323,900
	Fees, charges and targeted water supply rates		
1,229,127		901,780	1,087,611
280,169	Interest revenue	262,480	403,247
59,330	Other revenue	56,000	502,435
10,378,703	Total Revenue	10,029,140	10,919,663
	Expense		
3,456,127	Personnel costs	3,634,450	3,636,020
2,584,026	Depreciation and amortisation expense	2,410,580	2,649,816
6,566	Finance costs	4,870	4,479
3,981,568	Other expenses	4,472,340	4,163,085
50,198	Loss on disposal of property, plant and equipment	0	35,759
10,078,485	Total Expense	10,522,240	10,489,159
300,218	SURPLUS/(DEFICIT)	(493,100)	430,504
300,218	TOTAL COMPREHENSIVE REVENUE AND EXPENSE	(493,100)	430,504

STATEMENT OF CHANGES IN EQUITY

For the Year Ended 30 June 2015

<u>2013/14</u>	Total Equity	<u>Budget</u>	<u>2014/15</u>
64,530,862	Balance at 1 July	64,190,862	64,831,080
300,218	Total Comprehensive Revenue and Expense	(493,100)	430,504
64,831,080	Closing Balance	63,697,762	65,261,584
	Equity represented by:		
38,075,041	Accumulated funds	37,734,495	37,613,935
26,756,039	Other reserves	25,963,267	27,647,649
64,831,080		63,697,762	65,261,584

STATEMENT OF FINANCIAL POSITION

As at 30 June 2015

<u>2013/14</u>		<u>Budget</u>	<u>2014/15</u>
	ASSETS		
9,615,096	Current assets	7,401,852	11,140,351
57,749,167	Non-current assets	58,216,980	56,919,468
67,364,263	TOTAL ASSETS	65,618,832	68,059,819
	LIABILITIES		
2,137,227	Current liabilities	1,756,390	2,429,118
395,956	Non-current liabilities	164,680	369,117
2,533,183	TOTAL LIABILITIES	1,921,070	2,798,235
	EQUITY		
38,075,041	Accumulated funds	37,734,495	37,613,935
26,756,039	Other reserves	25,963,267	27,647,649
64,831,080	TOTAL EQUITY	63,697,762	65,261,584

STATEMENT OF CASHFLOWS

For the Year Ended 30 June 2015

<u>2013/14</u>		<u>Budget</u>	<u>2014/15</u>
3,179,325	Net cash from operating activities	1,944,610	3,001,499
(3,481,624)	Net cash to investing activities	(1,696,970)	(1,621,251)
(13,763)	Net cash from financing activities	0	(15,189)
(316,062)	Net increase/(decrease) in cash, cash equivalents and bank overdrafts	247,640	1,365,059
1,059,012	Cash, cash equivalents and bank overdrafts at the beginning of the year	5,952,672	742,950
742,950	Cash, cash equivalents and bank overdrafts at the end of the year	6,200,312	2,108,009

REPORTING ENTITY

Kawerau District Council (KDC) is a local authority in terms of the Local Government Act 2002. The financial statements, for the year ended 30 June 2015, have been prepared in terms of section 98 of the Local Government Act 2002 and in accordance with generally accepted accounting practice.

The full financial statements have been prepared in accordance with tier 2 Public Benefit Entities (PBE) accounting standards (for reporting periods beginning on or after 1 July 2014) and Council confirms in the statement of compliance (in the full financial statements) compliance with these accounting standards for the period covered by this annual report summary.

There is no material effect to accounting policies resulting from Councils decision to adopt tier 2 PBE accounting nor is there expected to be any material change when Council applies the updated PBE accounting standards for financial statements beginning on or after 1 July 2015.

These financial statements are the first financial statements prepared in accordance with the new PBE accounting standards and as a result of adopting these new accounting standards the comparative financial statements for the ended 30 June 2014 have been re-stated in the Statement of Comprehensive Revenue and Expense and the Statement of Cash Flows. A summary of these adjustments are disclosed in note 32 of the full financial statements.

The full financial statements for the period ended 30 June 2015 were authorised for issue by Council on 27 October 2015. The financial statements for each period presented in the Summary have been audited by New Zealand and received an unmodified audit opinion.

The full Annual Report is available online at www.kaweraudc.govt.nz or can be obtained at the Council office.

BASIS OF PREPARATION

The financial statements have been prepared on a historical cost basis, modified by the revaluation of land and buildings, certain infrastructural assets, investment property and financial instruments.

The Council is a public benefit entity and the Financial Statements have been prepared in New Zealand dollars. The functional currency of KDC is New Zealand dollars.

The specific disclosures included in the summary financial statements have been extracted from the full financial statements and these summary financial statements do not include all the disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements.

EXPLANATION OF SIGNIFICANT VARIANCES

Explanations for major variations from Council's estimated figures for 2014/15 are as follows:

Statement of comprehensive revenue and expense

The significant variances from Council's budgeted figures are: additional grant funding received for events and projects undertaken during the year, increased interest revenue resulting from greater funds being available for investment, recognition of an asset which was vested with Council (building) and increased rate penalties. Also there was reduced expenditure for insurance, power and waste disposal.

Detailed revenue and expense are disclosed in the Notes to the Financial Statements in the full Annual Report.

Statement of financial position

Current assets are higher than budget because it had been anticipated that there would be more expenditure on capital projects in the previous year which would have been funded from Council's reserves.

Consequently, Property Plant and Equipment is less than budget because of the reduced expenditure on renewals.

Current liabilities are higher than budget because of additional creditors at year end resulting from the timing of expenditure.

Statement of cash flow

Cash flow from operating activities is higher than budget because:

- increased rate penalties received,
- higher interest revenue resulting from more funds being available for investment,
- unbudgeted grants received to fund events and projects, and
- savings for insurance, power and waste disposal.

Cash flow from investing activities was below budget as Council did not need to renew as much pipework as anticipated, as it was in better condition than anticipated.

Cash flow for financing activities was to repay finance leases used to fund some office equipment

STATEMENT OF COMMITMENTS

Council had no capital commitments at 30 June 2015 (2014 – nil).

Council had the following finance lease commitments at 30 June.

	2014	2015
Due less than 1 year	20,068	20,068
Due more than 1 year, less than 2 years	20,068	15,052
Due more than 2 years, less than 5 years	<u>16,268</u>	<u>0</u>
	56,404	35,120
Future finance charges	<u>(8,886)</u>	<u>(2,791)</u>
	<u>47,518</u>	<u>32,329</u>

STATEMENT OF CONTINGENT LIABILITIES

Nil (2014 \$Nil)

Council used to subscribe to Riskpool (a mutual liability fund) for its professional indemnity and public liability insurance. As a result of claims arising for housing weather tightness issues, Council previously incurred additional costs to meet these claims. The administrators of the fund have indicated there may be further instalments to be charged in the future.

POST BALANCE DATE EVENTS

In 2014/15 there were no significant events after balance date (2013/14 nil).

STATEMENTS OF SERVICE PERFORMANCE

DEMOCRACY

Levels of Service	Measures	Target 2014/15	Result	Comment
Council provides quality democracy and representation to the community.	Number of public meetings held (Committee and Ordinary Council)	At least 20 meetings	Achieved	11 Ordinary Council meetings and 11 Committee (R&S) meetings were held during 2014/15.
Council informs the community about key issues and activities.	Public notification of meetings	100% publicly notified	Achieved	All meetings were publicly notified.
	Number of newsletters	At least 11 publications for year	Achieved	11 newsletters were published during the year.
Council encourages the community to contribute to Council decision-making	Provision of a public forum at council and committee meetings.	Public forum available at every meeting	Achieved	A Public Forum was provided at each Council and Committee meeting.

ECONOMIC AND COMMUNITY DEVELOPMENT

Levels of Service	Measures	Target 2014/15	Result	Comment
Council economic development activity contributes to Kawerau having a diverse and sustainable industry base.	Council is actively involved in the Eastern Bay of Plenty Regional Development Agency	Representation at monthly meetings	Achieved	
	Council is actively involved in the Industrial Symbiosis project	Representation on steering group	Achieved	
Council contributes to the continuation of successful events	Council employs an events co-ordinator	Events co-ordinator employed	Achieved	
Council distributes funding for community projects and initiatives	Facilitation of applications for community grants and distribution of designated funds	Grants allocated in accordance with fund criteria and within budget of \$17,630	Achieved	Grants totalling \$17,495 allocated in accordance with fund criteria
	Facilitation of creative communities scheme in accordance with fund criteria	2 funding rounds held	Achieved	Funding rounds were held in November 2014, March 2015 and May 2015
Council provides a local information centre	Number of days open each year	Information centre open at least 360 days	Achieved	Open every day except Christmas day.
Council supports young people to develop skills and attitudes needed to take a positive part in society	Youth council in place	Annual appointments made	Achieved	Youth council was sworn in on 20 March 2015
	Youth council activity	At least 9 meetings held	Not Achieved	There were only 8 meetings of the youth council held for the year
	Annual selection and presentation of young achievers awards	Awards presented	Achieved	Award ceremony held 5 November 2014

ENVIRONMENTAL SERVICES

Resource Management

Levels of Service	Measures	Target 2014/15	Result	Comments
Resource consents processes comply with statutory requirements.	Resource consents processed within timeframes set in the Resource Management Act 1991	100% within timeframes	Achieved	5/5 (100%)

Building Control

Levels of Service	Measures	Target 2014/15	Result	Comments
Council provides in-house building consent, inspection and approval services.	Bi-annual Building Consent Authority re-assessment	Accreditation and registration retained	Achieved	Assessment undertaken 19 & 20 August 2014 which resulted in 1 corrective action. This was cleared in December 2014
Service users consider Council's building control activity to be effective	Satisfaction of service users – Building Inspection Processes	90% satisfaction	Achieved	User satisfaction was 100%
	Satisfaction of service users – Building Consents Processes	90% satisfaction	Achieved	User satisfaction was 96%
Building control functions are delivered within the statutory timeframes	Time taken to process building consent applications	100% within 20 working days	Achieved	73/73 (100%)
Building control functions are delivered within the statutory timeframes	Time taken to process multi-proof building consent applications	100% within 10 working days	Not applicable	There were no applications.
	Time taken to issue Project Information Memoranda (PIMs)	100% within 20 working days	Not applicable	There were no PIMs issued
	Time taken to process Code Compliance Certificate applications	100% within 20 working days	Achieved	61/61 (100%)
	Time taken to notify compliance schedules	100% within 5 working days	Achieved	5/5 (100%)
Buildings comply with Building Warrant of Fitness (WOF) requirements	Building WOF renewals checked	100% of renewals checked	Achieved	69/69 (100%)
	Buildings audited for Building WOF requirements	35% audited	Achieved	25/69 (36%)
Swimming pools comply with statutory requirements	Survey to identify swimming pools in the district	Survey conducted	Achieved	Survey completed Oct 2014 and all follow up actions completed.

Levels of Service	Measures	Target 2014/15	Result	Comments
	Inspection of fencing – newly notified/identified swimming pools	100% of new notified pools inspected	Achieved	5/5 (100%)
	Inspection of fencing – existing registered swimming pools	35% of existing registered pools inspected	Achieved	26/61 (43%)

Environmental Health

Levels of Service	Measures	Target 2014/15	Result	Comments
The community considers Council's environmental health activity to be effective	Satisfaction of service users – environmental health inspection processes	90% satisfaction	Achieved	User satisfaction was 100%
Registered food premises comply with statutory requirements	Inspection of food premises operating under the Food Hygiene Regulations 1974 – non mobile	100% twice-yearly	Achieved	All food premises were inspected at least twice during the year
	Inspection of food premises operating under the Food Hygiene Regulations 1974 – mobile	100% annually	Achieved	5/5 (100%)
	Audit of food premises operating Food Control Plans under the voluntary implementation programme	100% annually	Achieved	13/13 inspected (100%)
	Inspection of registered premises for compliance with relevant standards	100% annually	Achieved	4/4 inspected (100%)
Council responds to service requests for environmental health conditions	Response to nuisance conditions and health risks	100% within 1 working day	Achieved	35/35 (100%)
	Response to noise complaints	80% within 20 minutes and 100% within 30 minutes	Not achieved	803/861 (93.3%) responded within 20 mins 837/861 (97.2%) responded within 30 mins
	Response to fire risk complaints	100% within 1 working day	Achieved	21/21 (100%)
Council keeps public places free of litter	Weekday litter patrols	At least 480 weekday patrols	Achieved	532 weekday patrols were undertaken
	Removal of notified litter and abandoned cars	100% within 2 days of notification or identification	Achieved	17/17 (100%)

Dog Control and Registration

Levels of Service	Measures	Target 2014/15	Result	Comments
The level of dog registration is maximised	Frequency of dog patrols	At 480 weekday and 345 after hours patrols undertaken	Achieved	553 weekday and 376 after hours patrols were carried out
	District survey to detect unregistered dogs	All residential properties surveyed	Achieved	Survey carried out in Oct 2014 and all follow up actions completed.
	Number of dogs on Council's register of known dogs that are unregistered	No unregistered dogs (on register) at 30 April	Achieved	1320/1320 (100%) registered at 30 April
Service requests about public nuisance and intimidation by uncontrolled dogs are actioned	Adherence to complaint response process to respond, investigate and record the complaint and advise the complainant of progress or outcome within 24 hours	100% adherence to process	Not achieved	955/975 (98%)

Civil Defence

Levels of Service	Measures	Target 2014/15	Result	Comments
Council plans and provides for civil defence emergency management as required by the Civil Defence Emergency Management Act	Civil defence audits	Conducted 4 monthly	Achieved	3 Audits were undertaken during year.
	Support for the Eastern BOP Civil Defence Emergency Management operating structure	Agreed funding is made	Achieved	
Council has made preparations to enable it to function to the fullest possible extent during and after an emergency	Participation in BOP CDEM Group Co-ordinating executive group and joint committee	100% participation	Achieved	Mayor – Joint Committee appointee. Manager Regulatory Services – Coordinating Executive Committee
	Participation in BOP CDEM group exercises	100% participation	Achieved	

ROADING

Levels of Service	Measures	Target 2014/15	Result	Comments
Council provides a network of roads which facilitates the safe movement of people and vehicles around the district	Repair time for identified/notified potholes	90% within 14 days and 100% within 28 days	Achieved	4/4 within 12 days
	Number of vehicle accidents where road conditions was a contributing factor	No accidents for year attributed to road conditions	Achieved	
	Road roughness rating (0 = flat, 400 = dangerous)	Average rating for district roads is less than 90	Achieved	The average result was 70
Council provides an adequate network of footpaths for pedestrian use	Response and repair time for CBD footpaths that are classified as dangerous	100% of dangerous CBD footpaths are isolated within 1 day and repaired within 5 working days.	Achieved	There were 3 dangerous footpaths which were isolated and repaired within the required timeframe
	Response and repair time for other footpaths that are classified as dangerous	100% of other dangerous footpaths are isolated within 1 day and repaired within 1 month.	Achieved	There were 9 dangerous footpaths which were isolated and repaired within the required timeframe

STORMWATER

Levels of Service	Measures	Target 2014/15	Result	Comments
Council provides an effective stormwater network which removes stormwater to protect dwellings from flooding.	Number of rain events for which service requests about stormwater system problems are received.	No more than 10 service requests relating to stormwater problems	Achieved	There were only 4 rain events that resulted in service requests for stormwater
	Time within which urgent stormwater system problems are remediated.	100% remediated by end of next working day.	Achieved	There were 10 service requests (4 were remediated on the same day and 6 were done the following day)
	Number of dwellings flooded because of stormwater system problems.	No dwellings flooded because stormwater system problems	Achieved	There were no dwellings flooded as a result of stormwater problems

WATER

Levels of Service	Measures	Target 2014/15	Results	Comments
Council supplies the community with healthy good tasting water	Water supply health risk grading	Bb	Not achieved	Council is continuing to work on meeting the necessary requirements
	Level of compliance with Ministry of Health DWSNZ - 2005	100% compliance	Not achieved	There were positive results for e-coli in November, December, January and April
	Frequency of bacteriological monitoring	At least 1 per calendar week	Achieved	Monitoring was undertaken at least weekly
	Adherence to service request process to respond, investigate and record complaints about water quality and advise complainant of progress or the outcome	100% response rate by the end of the next working day	Achieved	7 service requests received that were responded to by the end of the next working day
Water is sourced with minimal environmental effects	Level compliance with BOP Regional Council water supply resource consents as reported in annual "consents and compliance field sheets"	High level of compliance	Achieved	Requirements of existing consent are being met.
The water supply is of adequate pressure and flow	Water pressure samples	All samples above 40 psi	Achieved	
	Adherence to service request processes to respond, investigate and record complaints about water pressure and advise complainant of progress or outcome	95% by the end of the next working day, and 100% within 5 working days	Achieved.	7 reports of low pressure which were tested on the same day and found to be OK
The water supply is reliable and has minimal disruptions	Number of unplanned shutdowns - reticulation	No more than 12	Achieved	There were no unplanned shutdowns
	Number of unplanned shutdowns – pump stations	None	Achieved	There were no unplanned shutdowns of pump stations
	Number of water main breaks	No more than 12	Achieved	There were no water main breaks
	Adherence to service request process to respond, investigate and record complaints about water supply and advise complainant of progress or outcome	95% within 2 hours and 100% within 8 hours	Achieved	There were 82 service requests which were all responded to within 2 hours

WASTEWATER

Levels of Service	Measures	Target 2014/15	Result	Comment
Council provides a reliable domestic wastewater collection and disposal service	Continuity of wastewater collection.	Service runs every day	Achieved	
	Number of disruptions to wastewater services	No more than 50 per annum	Achieved	There were 39 disruptions to the service for the year
The wastewater treatment plant operates effectively	Level of compliance with BOP Regional Council wastewater treatment plant resource consent as reported in the annual consents and compliance field sheet	High level of compliance	Achieved	Complies. Inspection undertaken by BOP Regional however they no longer report on the level of compliance
Council acts promptly to ensure public health and safety are not compromised by problems in the wastewater system	Response time to service requests about wastewater collection	Within one hour on 95% of notifications	Achieved	39/39 (100%)

SOLID WASTE

Refuse collection and disposal

Levels of Service	Measures	Target 2014/15	Result	Comment
Council's refuse collection and disposal services meet the needs of the Kawerau community and help maintain public health and a clean environment.	Frequency of residual refuse collection from residential properties.	52 weekly collections	Achieved	
	Level of compliance with BOP Regional Council refuse disposal resource consents as reported in annual consents and compliance field sheets	High level of compliance	Achieved	Complies. Inspection undertaken by BOP Regional however they no longer report on the level of compliance

Recycling (Zero Waste)

Levels of Service	Measures	Target 2014/15	Result	Comment
Material which would otherwise go to the landfill as household refuse is collected by the recycling collection service.	Percentage of solid waste received by Council which is sent to the landfill	No more than 72% of solid waste received goes to landfill	Achieved	66% of material received was sent to the landfill

LEISURE & RECREATION

Public Library

Levels of Service	Measures	Target 2014/15	Result	Comment
The library is accessible to the public	Number of weeks open each year	Library open 50 weeks per year	Achieved	The library was open for 52 week of the year
Council provides public library services and resources which suit community needs	Number of school holiday programmes offered	4 school holiday programmes offered	Achieved	Holiday programmes were undertaken in: July, October, January and April
	Average number of items issued per capita	9 items (on average) issued per capita.	Not achieved	50,909 items were issued for the year which equates to 8 items per capita

Museum

Levels of Service	Measures	Target 2014/15	Result	Comment
The museum is accessible to the public	Number of weeks open each year	Museum open 50 weeks per year	Achieved	The museum was open for 52 weeks of the year
Council provides a museum service which reflects community interests	Number of exhibitions held	8 exhibitions held for year	Achieved	10 exhibitions were held during the year
	Number of historical articles produced	15 historical articles produced for year.	Achieved	15 historical articles were produced during the year

Swimming Pools

Levels of Service	Measures	Target 2014/15	Result	Comment
Council provides a swimming pool complex which is accessible to the community	Weeks open per year	Open at least 48 weeks	Achieved	The swimming was open for 49.9 weeks during the year
Swimming pool water meets water quality standards	Water quality checks	At least 336 daily checks undertaken	Achieved	There were 351 days of testing
	Level of compliance with standards	Full compliance in 95% of tests	Not Achieved	94.2% compliance level.

Public Halls and Facilities

Levels of Service	Measures	Target 2014/15	Result	Comment
Three Community halls available for hire: Ron Hardie Recreation Centre, Town Hall and Concert Chambers	Provision of public halls	Halls available 50 weeks	Not Achieved	Recreation Centre was closed for 22 weeks. Other halls were available for at least 50 weeks.

Levels of Service	Measures	Target 2014/15	Result	Comment
Clean public toilets are provided in the central business district	Council provides town centre public toilets	Toilets open at least 360 days	Achieved	Toilets were open every day except Christmas day

Parks and Reserves

Levels of Service	Measures	Target 2014/15	Result	Comment
Council provides an adequate number of reserves for community leisure and recreation	Percentage of households situated within 500 metres of a reserve	At least 95% of households situated within 500 metres of a reserve	Achieved	100% of households are within 500 metres of a reserve
Playing surfaces at sports fields are maintained to the requirements of the codes for which they are used	Frequency of grass mowing	Mowed at least 48 times	Not achieved	There were 28 rounds of mowing undertaken and existing level of service was maintained (Target was overstated)
Road reserves are well-maintained and street trees managed to balance private needs with public interest	Frequency of mowing grass berms and other road reserves	Mowed at least 14 times	Achieved	There were 33 rounds of mowing
Bedding displays are attractive and updated to suit the season	Number of bedding displays	2 bedding displays (1summer 1 winter)	Achieved	
Playground equipment is safe for children to use	Bi – monthly inspections of playground equipment	6 inspections conducted	Achieved	6 inspection rounds were conducted during the year.
	Remediation of all identified problems	All repairs completed within 2 weeks	Achieved	There were 50 actions identified during the year and all were remediated within 2 weeks, with the majority being done within 1 week
	Investigation of safety-related service requests and if necessary isolation of the hazard	100% within 1 working day	Not applicable	There were no safety related service requests made during the year
The Kawerau Cemetery meets community interment needs in the present and the medium term	Number of complaints about Council cemetery services	No complaints	Achieved	
	Number of burial plots available	Enough plot available for the next 5 years	Achieved	There are currently enough plots available for a further 20 years