



COMMUNITY UPDATE

23 April 2020

We're still at Level 4 - Hold Tight

We remain at Level 4 - although it is good news that the country will be moving to Level 3 next week on Tuesday, 28 April.

Once again, I want to acknowledge the efforts of you all to unite against COVID-19. It is an extremely difficult time and our daily life continue to be affected.

Even at Level 3, there are still many restrictions in place for Councils, businesses and residents. The key message is for people to continue to stay home if they are not at work, school, exercising or getting essentials.

Level 3 will allow many businesses to get up and going again, and for people to go back to work with strict COVID-19 guidelines in place. (See overleaf)

Council will continue to ensure we provide a safe and healthy environment with essential services.

The Council offices will remain closed at Level 3, but our Customer Services team are available by email and phone during business hours, and our duty managers as always, are available after-hours for emergencies.

Finally, I would like to acknowledge ANZAC Day. As we face the challenges of today, let us pay respect and acknowledge the many thousands of our military people who have proudly served or are serving New Zealand in times of war, conflict and disasters.

AT 6.00am on Saturday, 25 April, please join us to Stand at Dawn in your driveways, lounges, backyards and doorways to remember our fallen – but please stay within your 'bubble'.

- Mayor Malcolm Campbell

Key contacts and sources of information

www.covid19.govt.nz

- ▶ Healthline **0800 358 5453**
- ▶ Government helpline **0800 779 997**
- ▶ Need to talk? Call or text **1737** or visit www.allright.org.nz/campaigns/getting-through-together
- ▶ Essential business enquiries essential@mbie.govt.nz or **0800 22 66 57**
- ▶ Help with essential goods and series **0800 884 222** (7am -7pm, 7days)
- ▶ For financial support visit www.workandincome.govt.nz or call **0800 40 80 40**
- ▶ For essential Council services
Phone **07 306 9009** if you have an urgent issue with Water, Stormwater, Sewerage, Dog Attacks or Rubbish.
- ▶ Online Council Services
For all online services and general information please visit the Council website www.kaweraudc.govt.nz

25.04.20

**LET'S
NOT
FORGET**

This Saturday,
we join with
New Zealanders
and Australians
to commemorate
ANZAC Day.

At 6.00am this Saturday, 25 April –
please join us to Stand at Dawn in
your driveways, lounges, backyards
and doorways to remember our fallen
– but please stay within your 'bubble'.

28 April 2020 Moving to Level 3

What is closed at Level 3 ?

Council Services that remain closed at Level 3

- Council Offices and Council Depot
- Maurie Kjar Memorial Swimming Pool Complex
- Kawerau District Library and Sir James Fletcher Museum
- All Council-owned facilities including Firmin Lodge, halls, sports pavilions and clubrooms
- Public toilets (except one in Ranfurly Court for the convenience of Kawerau New World customers)
- Playgrounds remain closed

The Golden Rules for Businesses at Alert Level 3

1. If your business requires close physical contact it can't operate.
2. Your staff should work from home if they can.
3. Customers cannot come onto your premises. Unless you are a supermarket, dairy, petrol station, pharmacy or permitted health service.
4. Your business must be contactless. Your customers can pay online, over the phone or in a contactless way. Delivery or pick-up must also be contactless.
5. Basic hygiene measures must be maintained. Physical distancing, hand washing and regularly cleaning surfaces. Workers must stay home if they are sick.
6. If you used PPE in your business before COVID-19, then keep using it in the same way. If you didn't use PPE in your business before COVID-19, you don't need it now unless in healthcare.

COUNCIL SERVICES

On Tuesday, 28 April we move to COVID-19 Level 3 status. The Council will continue to provide essential services to keep people healthy and safe during the Level 4 and 3 status. The Government will review the Level 3 status on Monday, 11 May.

During Level 3 the Council services that will be operating under the strict COVID-19 Level 3 guidelines.

RUBBISH

The kerbside rubbish collection will remain unchanged in Level 3. Residents can put out one bin for collection each week. No recycling crates will be emptied.

TRANSFER STATION

The Transfer Station will re-open on Tuesday, 28 April, but under the strict Level 3 guidelines.

It will open daily from 12noon until 4pm.

Usual charges will apply.

NO recycling services will be available at the Transfer Station. All recycling will go to general waste (as there are no recycling plants open in New Zealand).

Transfer Station payments must be by PAYWAVE only (no cash).

People will be asked their name and a contact phone number for contact tracing.

PARKS AND RESERVES

Parks and Reserves are open for people to exercise but they should continue to keep in their bubble 2 metres away from each other.

Council is resuming limited essential maintenance of parks, reserves, street clearing, mowing of berms and tree/branch removal.

Staff must keep 2 metres away from anybody not in their bubble.

CEMETERY SERVICES

Grounds open for people to visit. Please maintain your 'bubble' and 2 metre distancing.

Tangihana / funerals up to 10 people.

Funeral Homes will provide further guidance.

ANIMAL CONTROL

Essential animal control services available.

Stand at Dawn this ANZAC Day