

COMMUNITY UPDATE

9 April 2020

Holiday at Home this Easter.

Celebrating the long weekend with your family 'bubble' will help reduce the risk to you and your whanau from COVID-19. It is difficult, but these Level 4 measures are in place to protect people's health and ensure our health system can cope looking after people who become sick.

This week in Kawerau, a temporary drive-through COVID-19 testing and assessment station was set up. This station will be offering testing to residents from 10am until 2pm each Tuesday, Thursday and Saturday (more information overleaf).

To those who are needing support of any kind, please reach out. Our community has banded together and people are ready to assist you. Our local contacts are overleaf.

Finally, a big thank you to all our essential workers, healthcare workers, emergency services, Council services and especially to the hard-working team at Kawerau New World and our convenience stores.

- Mayor Malcolm Campbell

Important Contacts

www.covid19.govt.nz

▶ **Help with essentials**

0800 884 222

(7am to 7pm, 7 days a week).

▶ **All of Government contact line**

For general Covid-19 queries that are not covered on the website:

0800 779 997

(8am–1am, 7 days a week).

0800 22 66 57

(9am to 5pm Monday to Friday)

▶ **COVID-19 Healthline**

0800 358 5453

For health-related queries only
OR phone your Doctor

▶ **Mental health - 'Need to talk?'**

Call **1737**. Talk with a qualified counsellor free, 24/7

ESSENTIAL COUNCIL SERVICES

For essential Council services

Phone **07 306 9009** if you have an urgent issue with Water, Wastewater, Sewerage, Dog Attacks or Rubbish.

Online Council Services

For all non-urgent online services and general information please visit the Council website www.kaweraudc.govt.nz

NZTA - NEW ZEALAND TRANSPORT AGENCY

All Freephone services are currently unavailable. Online services are available for Motor Vehicle Licensing and Road User Charges. Visit www.nzta.govt.nz



RUBBISH COLLECTION

Until further notice:

There will be a weekly collection of residents' rubbish (green waste, recycling and general waste) all in one bin. Residents can use their general waste bin OR their 240L (green waste) bin.

One bin per household will be collected weekly as per the usual rubbish collection schedule.

Rubbish will be collected as usual on Easter Monday (13 April).

The reason for this is to protect yourselves, the public and our staff.



**Mā tātau
katoa e
ārai atu te
COVID-19**

Please visit the Covid-19 Facebook page or www.covid19.govt.nz
If you have symptoms or health questions. Phone your GP before you visit.
Or call **Healthline** on **0800 358 5453**

This Easter #StayHome #SaveLives



Kawerau New World

Is closed Good Friday and Easter Sunday (10 and 12 April).

Open 8am to 7pm all other days.

A public toilet will be open for supermarket shoppers from 8am until 7pm which is being cleaned every two-hours.

If you only need a few things, visit a dairy, superette or service station.



NEW WORLD

Stay Home, Save Lives



NEW ZEALAND
POLICE
Nāi Pirihimana o Aotearoa

- Remember you should only be leaving home for essential travel, so before you leave ask yourself the question 'Do I need to do this right now?'
- This goes the same for exercise, do not get in car to travel anywhere else to do this. Stay in your neighbourhood.
- Be prepared if you are on the road to be stopped and asked why you out.
- What we do now will save lives.
- Call **111** - if you require emergency response from Police, Fire or Ambulance
- Also available is the 'reporting line', this is an online service on [police.govt.nz/105support](https://www.police.govt.nz/105support) (do NOT ring 105) to report any situation that does not require immediate Police attendance.



Fire

The prohibited fire ban for the Kawerau District is still in place. This means no open fires or burning of rubbish are permitted. Traditional hangi or umu are permitted as long as people follow strict rules which are outlined on www.checkitsalright.nz



Dogs

Help keep our community safe. Please keep your dogs on a leash when they are out in public and pick up after them.

When at home dogs need to be secure in your property.

Kawerau Contacts

If you need help, support or advice – please reach out:

- Help with essentials if you need it **0800 884 222** (7am to 7pm, 7 days)
- Tuwharetoa ki Kawerau Hauora **0800 456 459** (8.30am to 4.30pm Monday to Friday)
- Kawerau Neighbourhood Support **021 202 1303** (9am to 4pm Monday to Friday)
- Kawerau District Council **07 306 9009**
- Seniors Service Line at the Ministry of Social Development **0800 552 002**
- Police, Fire, Ambulance emergencies dial 111
- Police reporting line for issues that don't require immediate Police assistance www.police.govt.nz/105support

POP UP DRIVE-THRU

COVID-19 TESTING &
ASSESSMENT STATION
10AM-2PM

COVID-19 Testing Station in Kawerau

A COVID-19 testing station will open in Kawerau on Thursday, 9 April. It will be open 10am to 2pm on Tuesday, Thursday and Saturdays.

People who have a cough, shortness of breath, sore throat, runny nose are eligible for testing. Symptoms can be with or without a fever.

It is a drive-through station based at the Ron Hardie Recreation Centre carpark. People do not get out of their vehicles for testing.



Te Puna Ora o
Mataatua



Eastern Bay
Primary Health Alliance
Healthy Whānau, Healthy Lives

www.tpoom.co.nz