

# COMMUNITY UPDATE

2 April 2020

## Stay Home. Save Lives.

At Level 4, the aim is to stop and eradicate COVID-19 which is essential to protect people's health and ensure our health system can cope looking after people who become sick.

Staying at home is essential and I want to thank our residents who are staying in 'their bubble'.

I also want to acknowledge all the people who are working hard to keep our community going. It's a tough time, but help is available.

The Council will publish this Community Update each week to keep residents informed of essential information and services. There will be hard copies available at the supermarket and dairies, and also the website and Facebook.

- Mayor Malcolm Campbell

### Important Contacts

[www.covid19.govt.nz](http://www.covid19.govt.nz)

▶ **Help with essentials if you need it**  
**0800 884 222**  
(7am to 7pm, 7 days a week).

▶ **All of Government contact line**  
For general Covid-19 queries that are not covered on the website:  
**0800 779 997**  
(8am–1am, 7 days a week).  
**0800 22 66 57**  
(9am to 5pm Monday to Friday)

▶ **Healthline**  
**0800 358 5453**  
For health-related queries only  
OR phone your Doctor

▶ **Mental health - 'Need to talk?'**  
Call **1737**. Talk with a qualified counsellor free, 24/7

**Mā tātau  
katoa e  
ārai atu te  
COVID-19**

Please visit the Covid-19 Facebook page or [www.covid19.govt.nz](http://www.covid19.govt.nz)  
If you have symptoms or health questions. Phone your GP before you visit.

Or call **Healthline** on **0800 358 5453**

### ESSENTIAL COUNCIL SERVICES

#### Online Council Services

For all non-urgent online services and general information please visit the Council website [www.kaweraudc.govt.nz](http://www.kaweraudc.govt.nz)

#### For essential Council services

Phone **07 306 9009** if you have an urgent issue with Water, Wastewater, Sewerage, Dog Attacks or Rubbish.

### ESSENTIAL BUSINESS SERVICES

☎ **0800 22 66 57** (9am to 5pm)    ✉ [essential@mbie.govt.nz](mailto:essential@mbie.govt.nz)

### REPORTING BREACHES

If you have concerns about a gathering, a non-essential shop being open, people not self-isolating as required, or an event that breaches the criteria, you can report it to Police online at [www.105.police.govt.nz](http://www.105.police.govt.nz). **Do NOT ring 105.**

Concerns about price increases ? >> ✉ [pricewatch@mbie.govt.nz](mailto:pricewatch@mbie.govt.nz)

### NZTA - NEW ZEALAND TRANSPORT AGENCY

All Freephone services are currently unavailable. Online services are available for Motor Vehicle Licensing and Road User Charges. Visit [www.nzta.govt.nz](http://www.nzta.govt.nz)



### RUBBISH COLLECTION

#### Until further notice:

There will be a weekly collection of residents' rubbish (green waste, recycling and general waste) all in one bin. Residents can use their general waste bin OR their 240L (green waste) bin.

One bin per household will be collected weekly as per the usual rubbish collection schedule.

The reason for this is to protect yourselves, the public and our staff.



# We can all slow the spread



## Unite against COVID-19

### BE AN EFFECTIVE SHOPPER

#### BE KIND, STAY HOME, SAVE LIVES

#### Limit your time outside 'your bubble'

If you only need a few things... like milk or bread, visit a dairy, superette or service station:



- ▶ Kawerau Price Cutter in Onslow Street open 9am - 7pm
- ▶ Kawerau Food Market in Onslow Street open 8am - 7pm
- ▶ Ballantrae Four Square open 8am - 7pm
- ▶ Galway Road Dairy open 8am - 4pm
- ▶ River Road Dairy open 7am - 8pm
- ▶ Z Service Station open 24 Hours (through the window no contact)
- ▶ Gull Service Station open 5:30pm - 10pm (1 person in shop only)



NEW WORLD

Do your weekly shop at New World Kawerau

Book ahead with 'Click and Collect' (limited slots available)

- \*A public toilet is open for supermarket shoppers from 8am until 7pm which will be cleaned throughout the day.
- \*Kawerau New World will be closed on Good Friday (10 April) and Easter Sunday (12 April).

### Kawerau Library News

#### Free Online Access to TumbleBooks

Visit [www.kaweraudc.govt.nz/services/library](http://www.kaweraudc.govt.nz/services/library) and scroll down to Free Tumblebooks Offer for free access to kids' books on literacy, numeracy, teen's books and more.

 All library books and DVDs currently on loan have been extended until 30 June 2020.

 Check out the eCollections on our website [www.kaweraudc.govt.nz/ebooks](http://www.kaweraudc.govt.nz/ebooks) or the new Library App and Facebook.

#### Need internet at home?

The library is partnering with Skinny to offer subsidised broadband called Jump to eligible homes who don't have internet. Eligible homes include: job seekers, families with children, seniors, people with disabilities and those in social housing and more. Phone the Council on **07 306 9009** to leave your name and number and the library will get back to you as soon as possible.

### Handy Stacks Firewood

YES they deliver [www.handystacks.co.nz](http://www.handystacks.co.nz)  
☎ **021 909 477** to talk to Linda

### Ash & Oak Arborists

YES they deliver  
BOOK and PAY ONLINE [www.ashandoak.co.nz](http://www.ashandoak.co.nz)  
f Facebook ☎ **07 308 7650**

### Bob's Gas

📍 24 Gateway West, Whakatane  
Deliveries to Kawerau every Friday  
f Facebook ☎ **07 308 2124**  
✉ [sales@bobsgas.co.nz](mailto:sales@bobsgas.co.nz)



**Kawerau Neighbourhood Support (KNS)** are here to talk to, or for help or advice. KNS Coordinator Angie Nicoll is available 9am to 4pm Monday to Fridays by phone/text **021 202 1303**.

KNS are working with the BOP District Health Board, the Council and other agencies to assist residents who may not have support, this includes help with shopping, urgent supplies and information updates.



**Kawerau Police** continue to operate with no disruption to the service provided to the community. In order to prevent the spread of the virus the front counter at the station will be closed while the COVID-19 Alert Level sits at 4.

Call **111** - if you require emergency response from Police, Fire or Ambulance

Also available is the 'reporting line', this is an online service on **105.police.govt.nz** (do NOT ring 105) to report any situation that does not require immediate Police attendance.